



LIBERTY QUARTERLY

Provider News

Volume 8, Q4 Winter 2022

Check off your
office to-do list,
& check it twice!



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Leadership

President, Chief Executive Officer

Amir Neshat, DDS

Chief Dental Officer

Peter Fuentes, DMD

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Kristina Rovirosa, VP, California Operations
 Cherag Sarkari, DDS, MDS, Dental Director
 Justin Bottger, Director Provider Relations
 Gisel Simington, Manager Provider Relations

Florida Leadership

Heather Stearns, President, LIBERTY Dental Plan of Florida
 Rosa Roldan, DMD, MD, VP, Florida PR, Dental Wellness & Clinical Affairs
 Alexis Arguello, Director, Provider Relations

Nevada Leadership

Lindsay Littlefield, President, LIBERTY Dental Plan of Nevada & VP, Strategic Development
 Afshin Arian, DDS, Dental Director
 Tricia Schares, Director, Provider Relations

Oklahoma Leadership

Lisa Gifford, President LIBERTY Dental Plan of Oklahoma
 Deren Flesher, DDS, Dental Director

Northeast Leadership

Anne Weeks, President, Northeast Region
 Susan Weiss, DDS, Dental Director NY
 Harrison N. Rubinstein, DDS, Dental Director NJ
 Nicole Mosca, AVP, Provider Relations
 Jeanette Sierra, Manager, Provider Relations

National Medicare/Exchange Leadership

Marc Couch VP, Network Operation, Innovation & Transformation
 Phil Foti, AVP Network Strategy & Development
 Ignacio Quiaro Von Thun, Director, Network Strategy
 Philip Squatrito, DDS, Dental Director, Medicare Advantage
 David Hotchkiss, Director, Network Dev. (West)
 Brittany Davis Rogers, Director, Network Dev. (East)
 Michelle Eubanks, Director, Provider Relations

If you have comments or questions contact us at:

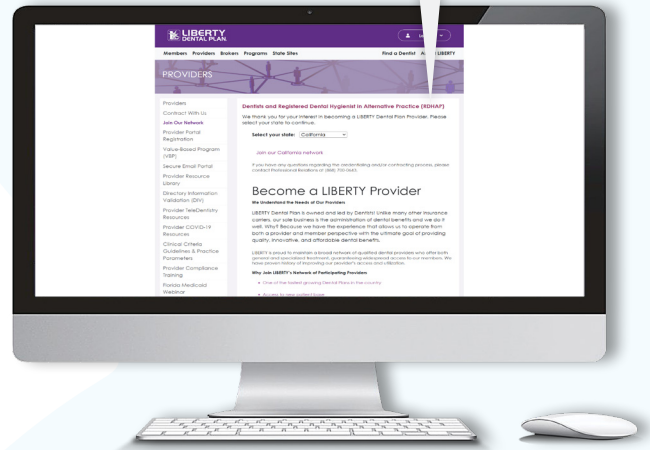
Provider Relations
 340 Commerce, Suite 100, Irvine, CA 92602
<https://www.libertydentalplan.com>

California.....P **800.268.9012**/F **800.268.0154**
 Florida.....P **800.352.7924**/F **888.334.6034**
 Nevada.....P **888.700.0643**/F **888.401.1129**
 New Jersey.....P **833.276.0854**
 New York.....P **833.276.0853**
 All other states.....P **888.352.7924**/F **888.401.1129**



Did you know that **online enrollment is available for dentists?**

You can add new associates and additional locations at a click of a button. To see if this is available in your state, please visit: <https://www.libertydentalplan.com/Providers/Join-Our-Network.aspx>.



Medicaid HMO & Marketplace HMO, Medicare, Marketplace, Medicaid & Commercial HMO, EPO, PPO & POS
 LIBERTY Dental Plan is accredited for all line of business by:



NCCA has reviewed & accredited LIBERTY's Credentialing & Utilization Management functions only. For complete details on the scope of this review, visit www.ncca.org



ACCREDITED
 Exp. 07/01/2025
 LIBERTY Dental Plan Corporation
 Medicare, Medicaid & Exchange



“I’m already feeling like part of the family.”

Angel Sanchez-Figueras, Dental Director QI,
Clinical Affairs CA

He is new to LIBERTY but not new to dental. Dental Director, Dr. Sanchez-Figueras, has hit the ground running since his start at LIBERTY. He has a large resume that began with two post-graduate dental practices and evolved into private sector consulting. He even used to lecture on Early Carriers of Decay Detection in his spare time. *“I’ve done pretty much all of it when it comes to restorative,”* said Dr. Sanchez-Figueras.

He eventually became a Dental Director for a managed care plan in California before coming to LIBERTY. *“The more I studied and researched LIBERTY, I saw that its internal organization was very logical. There was an inordinate amount of support within the organization. Their clinical expertise is well led,”* he explained.

With his background, Dr. Sanchez-Figueras has a lot to add here at LIBERTY. He has already expressed his passion for carries detection and the connection between periodontal disease and systemic conditions. ***“In my 30 years of experience, I have noticed the correlation between oral health and overall health which LIBERTY sees as well, so I think that makes us a perfect fit.”***

I love how LIBERTY actually cares about informing their members about oral hygiene, which they should because the link is obvious,” he explained.

When asked to give **advice to providers**, Dr. Sanchez-Figueras responded with the word *“introspection.”* He expressed that unfortunately the quality of care has declined and that there are many factors

to effect a providers work but that *“they should remember their why?”*

“I have noticed that COVID impacted people in ways that I would have not expected. There is this disconnect now,” Figueras expressed. To follow up his advice, he brought up some encouraging thoughts:

“Dentistry is a magical profession because it allows you to do two things. It allows you to help people with their oral health and it allows you to help people restore their smile. It is not just a science, but it is a form of art. Once we can remember our “why” and how great dentistry is we can implement quality care.”

Flu Season is Here



The Centers for Disease Control and Prevention (CDC) encourages a yearly flu vaccine as an important step in preventing influenza and its complications. While the vaccine may not completely protect against all flu viruses, studies indicate that even if someone gets sick after being vaccinated, the illness may be milder. LIBERTY encourages its providers to talk to members about the importance of the flu vaccine, along with other preventive measures such as frequent

handwashing, limiting close contact with sick people, and disinfecting all surfaces that may be contaminated with influenza and other microbes. For more information, visit the CDC's website at: <https://www.cdc.gov/flu/prevent/prevention.htm>.

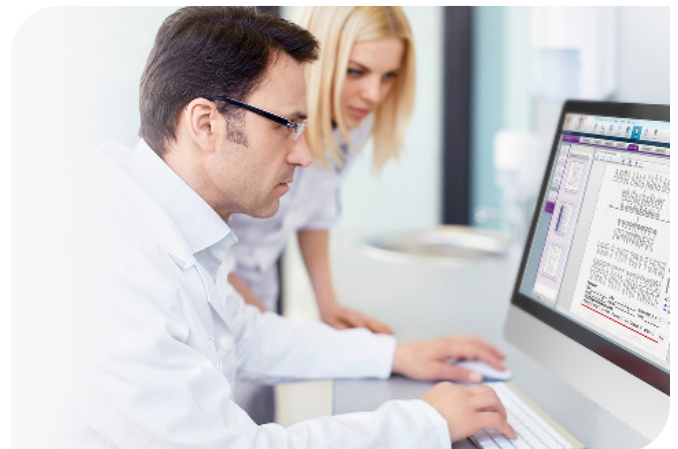
Can't tell if it's the Flu or COVID-19? We are learning more everyday about COVID-19 and the virus that causes it. For more information, visit <https://www.cdc.gov/flu/symptoms/flu-vs-covid19.htm>.

Electronic Funds Transfer (EFT) and Timely Check Cashing

To allow the greatest efficiency between LIBERTY and your office, LIBERTY offers a convenient way that guarantees your office will receive payments promptly and deposits timely. Electronic Funds Transfer (EFT) replaces paperbased claims payments with electronic payments that are directly deposited into your bank account. **If you are not currently on EFT, we encourage you to join.**

EFT Benefits:

- Helps you get paid faster
- No Cost to use or enroll
- Simplifies reconciliation of paper-based claims payments
- No more lost checks
- View and access statements online (office vendor portal)
- Bypass manual processes such as sorting and opening mail



The EFT form is available for download from LIBERTY's Provider Resource Library by visiting: <https://www.libertydentalplan.com/Providers/Provider-Resource-Library.aspx>.

- Select your state from the drop-down menu
- Click "Continue" and select Electronic Fund Transfer (EFT) Form

If you do not elect EFT, we ask that your office deposit all issued paper checks within 14 business days.

The American Dental Association (ADA) has released the 2023 version of the Current Dental Terminology (CDT) Procedure Codes (Commercial). Effective as of January 1, 2023, these changes reflect new codes and associated reimbursement fees. The new CDT codes should be used when submitting claims to LIBERTY. These changes are applicable to LIBERTY's Commercial network with respect to Adult and Child members.

New Code	Nomenclature	Crosswalk
D0372	Intraoral tomosynthesis - comprehensive series of radiographic images	D0210
D0373	Intraoral tomosynthesis – bitewing radiographic image	D0270
D0374	Intraoral tomosynthesis – periapical radiographic image	D0220
D0387	Intraoral tomosynthesis – comprehensive series of radiographic images – image capture only	D0210
D0388	Intraoral tomosynthesis – bitewing radiographic image – image capture only	D0270
D0389	Intraoral tomosynthesis – periapical radiographic image – image capture only	D0220
D0801	3D dental surface scan - direct	D0351 if code not present then D0350
D0802	3D dental surface scan – indirect	D0351 if code not present then D0350
D0803	3D facial surface scan – direct	D0351 if code not present then D03500
D0804	3D dental surface scan – indirect	D0351 if code not present then D0350
D4286	Removal of non-resorbable barrier	Specialty for Perio Inclusive in D4267 (\$0)
D6105	Removal of implant body not requiring bone removal nor flap elevation	Apply at same rate of D7140
D6106	Guided tissue regeneration – resorbable barrier, per implant	Apply at same rate of D4266
D6107	Guided tissue regeneration – non-resorbable barrier, per implant	Apply at same rate of D4267
D6197	Replacement of restorative material used to close an access opening of a screw-retained implant supported prosthesis, per implant	Apply at same rate of D2391
D7509	Marsupialization of odontogenic cyst	By Report (\$0)
D7956	Guided tissue regeneration, edentulous area – resorbable barrier, per site	Apply at same rate of D4266
D7957	Guided tissue regeneration, edentulous area – non-resorbable barrier, per site	Apply at same rate of D4267
D9953	Reline custom sleep apnea appliance (indirect)	Apply at same rate of D5750/5751

Directory Information Verification

Keeping accurate provider directory information available and updated on a quarterly basis for our members is a priority at LIBERTY.

Please take time over the next few days to go to the **LIBERTY Directory Information Verification (DIV)** website: www.libertydentalplan.com/providerDIV. Enter your Access Code and validate your information. Make sure your information is current and correct. Your current office information will help reduce unnecessary mail and calls directed to your office.

Once you complete the verification, we highly recommend that you set a calendar reminder in your system to **go to the website every 90 days to re-validate the information through the same link**, using the same access code every 90 days. The law requires that we receive an affirmative response from your office. Failure to verify the accuracy of your information will lead to additional outreach to your office and may require us to remove you from our provider directory.

No registration required:

- Go to www.libertydentalplan.com/providerDIV
- Enter your Access Code (number can be found in your LIBERTY Welcome Letter)
- Attest that your information is correct or communicate changes directly online!
- If you are unable to locate your Access Code, contact **your assigned provider (see call numbers on page 2)**.



Has your office submitted its attestation for annual compliance in 2022?

LIBERTY Dental Plan monitors and ensures that contracted offices and their staff operate in compliance with applicable laws and regulations contractually agreed upon. Annual Compliance for your office needs to be validated annually. Contracted offices have the option to complete LIBERTY's required free trainings or other comparable trainings on the required topics within 30 days of initial hiring or contracting and annually thereafter.

- See the Training Modules available on LIBERTY's website by following the links or scanning the QR codes:



How to Access the Modules:

<https://www.libertydentalplan.com/Providers/Provider-Training-1.aspx>



How to Access the Attestation:

https://www.libertydentalplan.com/Resources/Documents/ma_Provider_Compliance_Training_Attestation.pdf



Attestations may be returned electronically by following the link: <https://www.libertydentalplan.com/Providers/Provider-Training-Acknowledgement.aspx>

We appreciate your participation in providing services to LIBERTY members. We look forward to your response.

HAPPY

Holidays

AND A JOYFUL NEW YEAR

A special holiday greeting from our LIBERTY team.

With 2022 coming to an end, LIBERTY Dental Plan would like to take this opportunity to thank you for the dedicated care you have given to the members and communities you serve. You have provided world-class compassion and care to our members in the face of all the challenges over the past few years. Your efforts to adapt to the changing environments helped us close care gaps in your respective neighborhoods.

You have also been a great support in helping us strengthen our dental delivery services. As a result, members across the nation are taking steps to deepen their relationship with care providers through new services like Teledentistry and they are beginning to take advantage of the full scope of their healthcare benefits.

We are proud of everything we've cultivated with you over the past year, and, in the upcoming new year, we are looking forward to collaborating with you to further **serve our communities**. Together we can continue **making our members shine, one smile at a time**.

We wish you, your teams, and loved ones **peace** and **prosperity** during this holiday season.

Warm Wishes,

Your Provider Relations Team

